

Shark

Powered Lift-Away[®] Upright Vacuum

NV620UKT

INSTRUCTIONS



THANK YOU

for purchasing the Shark® Powered Lift-Away® Upright Vacuum.



TIP: You can find the model and serial numbers on the QR code label located on the back of your unit.

REGISTER YOUR PURCHASE

TO BENEFIT FROM YOUR PRODUCT'S EXTENDED GUARANTEE, SIMPLY REGISTER YOUR PURCHASE AT:

- sharkclean.co.uk/registerguarantee
- +44 (0)800 862 0453
- Scan QR code using mobile device

Please note, products purchased directly from Shark are automatically registered.

Benefits of registering your product and creating an account:

- Get easier, faster product support and access to guarantee information
- Access troubleshooting and product care instructions
- Be among the first to know about exclusive product promotions

RECORD THIS INFORMATION

Model Number: _____

Serial Number _____

Date Code: _____

Date of Purchase (Keep receipt): _____

Store of Purchase: _____

TECHNICAL SPECIFICATIONS

Voltage: 220-240V~, 50-60Hz

Body Motor Watts: 750W

Nozzle Watts: 80W

PLEASE READ CAREFULLY AND KEEP FOR FUTURE REFERENCE.

This instruction manual is designed to help you get a complete understanding of your new Shark Powered Lift-Away® Upright Vacuum.

If you have any questions, please call the customer service line on 0800 862 0453.

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This marking indicates that this product should not be disposed with other household wastes throughout the UK. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material sources. To return your used device, please use the return and collection systems or contact the retailer where this product was purchased. They can take this product for environmentally safe recycling.



IMPORTANT SAFETY INSTRUCTIONS

FOR HOUSEHOLD USE ONLY • PLEASE READ ALL INSTRUCTIONS BEFORE USING THIS VACUUM.

IF YOU HAVE DELICATE OR WOOL CARPETS, PARTICULARLY LOOP PILE, PLEASE TRY THE VACUUM ON A HIDDEN AREA FIRST TO ENSURE THE SPINNING BRUSH-ROLLS DO NOT DAMAGE OR UNPICK CARPET FIBRES.

⚠ WARNING

REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, INJURY, OR PROPERTY DAMAGE:

GENERAL WARNINGS

- 1 Your vacuum cleaner consists of a motorised nozzle, wand, hose, and/or vacuum pod. This device contains electrical connections, electrical wiring, and moving parts that potentially present risk to the user.
- 2 Use only identical replacement parts.
- 3 Carefully observe and follow the instructions provided below to avoid improper use of the appliance. **DO NOT** use the vacuum for any purpose other than those described in this manual.
- 4 Before use, carefully inspect all parts for any damage. **DO NOT** use if any parts are damaged.
- 5 The use of an extension cord is **NOT** recommended.
- 6 **CAUTION:** This vacuum cleaner contains electrical connections. This vacuum contains no serviceable parts.

USE WARNINGS

- 7 This appliance can be used by persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- 8 **DO NOT allow the appliance to be used by children.** Keep the appliance and its cord out of reach of children. Do not allow to be used as a toy. Close supervision is necessary when used near children. Cleaning and user maintenance should not be done by children.
- 9 Always turn off the vacuum cleaner before connecting or disconnecting any motorised nozzles or other accessories.
- 10 **DO NOT** handle plug or vacuum cleaner with wet hands.

- 11 **DO NOT** use without filters in place.
- 12 Only use Shark branded filters and accessories. Damage caused by use of non-Shark parts may not be covered by your guarantee.
- 13 **DO NOT** damage the power cord:
 - a) **DO NOT** pull or carry vacuum cleaner by the cord or use the cord as a handle.
 - b) **DO NOT** unplug by pulling on cord. Grasp the plug, not the cord.
 - c) **DO NOT** run the vacuum cleaner over the power cord, close a door on the cord, pull the cord around sharp corners, or leave the cord near heated surfaces.
- 14 **DO NOT** put any objects into nozzle or accessory openings. **DO NOT** use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
- 15 **DO NOT** use if nozzle or accessory airflow is restricted. If the air paths or the motorised floor nozzle become blocked, turn the vacuum cleaner off and unplug from electrical outlet. Remove all obstructions before you plug in and turn on the unit again.
- 16 Keep nozzle and all vacuum openings away from hair, face, fingers, uncovered feet, or loose clothing.
- 17 **DO NOT** use if vacuum cleaner is not working as it should, or has been dropped, damaged, left outdoors, or dropped into water.
- 18 If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similar qualified persons in order to avoid a hazard.
- 19 Use extra care when cleaning on stairs.

SAVE THESE INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USE

- 20 **DO NOT** leave the vacuum cleaner unattended while plugged in.
- 21 When powered on, keep the vacuum cleaner moving over the carpet surface at all times to avoid damaging the carpet fibres.
- 22 **DO NOT** place vacuum cleaner on unstable surfaces such as chairs or tables.
- 23 **DO NOT** use to pick up:
 - a) Liquids
 - b) Large objects
 - c) Hard or sharp objects (glass, nails, screws, or coins)
 - d) Large quantities of dust (drywall dust, fireplace ash, or embers). **DO NOT** use as an attachment to power tools for dust collection.
 - e) Smoking or burning objects (hot coals, cigarette butts, or matches)
 - f) Flammable or combustible materials (lighter fluid, petrol, or kerosene)
 - g) Toxic materials (chlorine bleach, ammonia, or drain cleaner)
- 24 **DO NOT** use in the following areas:
 - a) Poorly lit areas
 - b) Wet or damp surfaces
 - c) Outdoor areas
 - d) Spaces that are enclosed and may contain explosive or toxic fumes or vapours (lighter fluid, petrol, kerosene, paint, paint thinners, mothproofing substances, or flammable dust) Turn off all controls before plugging in or unplugging the vacuum.
- 25 Unplug from electrical outlet when not in use and before any maintenance or cleaning.
- 26 Hand wash with water only. Washing with cleaning chemicals could damage the unit.
- 27 During cleaning or routine maintenance, **DO NOT** cut anything other than hair, fibres, or string wrapped around the brush-roll.
- 28 Allow all filters to air-dry completely before replacing in the vacuum to prevent liquid from being drawn into electric parts.
- 29 Make sure the dust cup and all filters are in place after routine maintenance.
- 30 If provided, secure the power cord around the two cord hooks during storage.

SAVE THESE INSTRUCTIONS

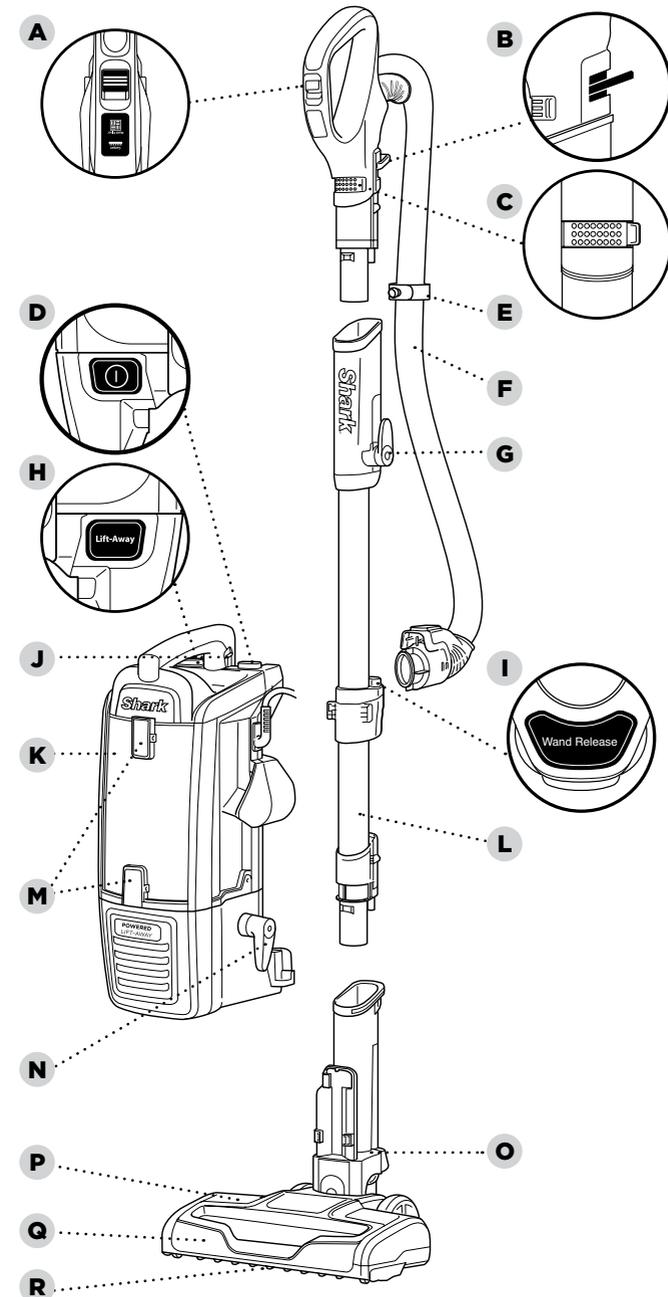
GETTING TO KNOW YOUR POWERED LIFT-AWAY® UPRIGHT VACUUM

WELCOME!

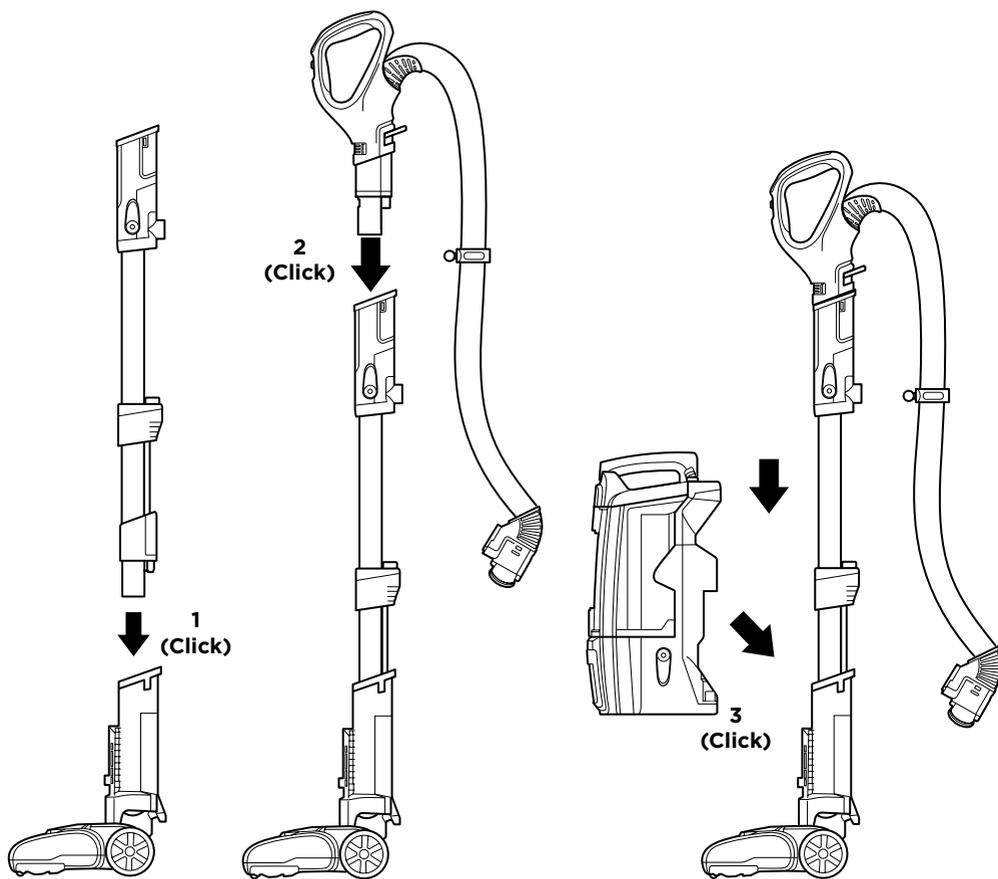
Congratulations on your purchase. Use this instruction manual to learn about your new vacuum's great features. From assembly to use to maintenance, you will find it all in here.

MAIN UNIT

- A** Surface Selector
- B** Handle Release Button
- C** Suction Control Slide
- D** Power Switch
- E** Hose Clip
- F** Hose
- G** Upper Cord Hook
- H** Lift-Away® Button
- I** Wand Release Button
- J** Dust-Cup Release Latch
- K** Lift-Away® Pod
- L** Wand
- M** Dust-Cup Empty Buttons
- N** Lower Cord Hook
- O** Motorised Floor Nozzle
- P** Brush-roll Indicator Light
- Q** Headlights
- R** Brush-Roll



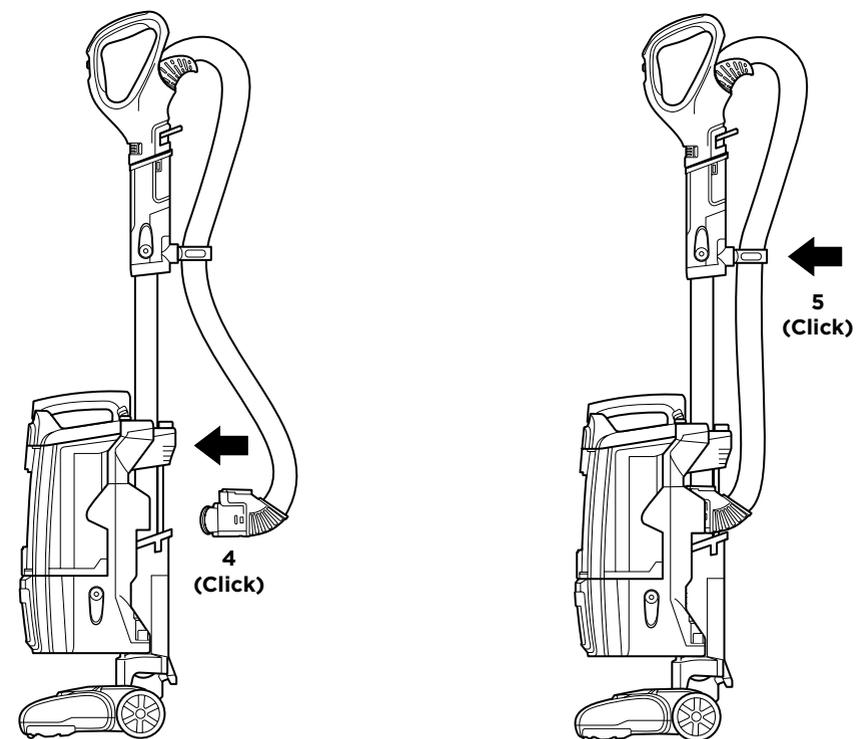
ASSEMBLY



1. Insert **Wand** into **Floor Nozzle**.
2. Insert **Handle** into wand.
3. Place **Pod** onto wand and slide down to connect.
4. Connect **Hose** into back of pod, until it clicks into place.
5. Attach **Hose Clip** to wand.

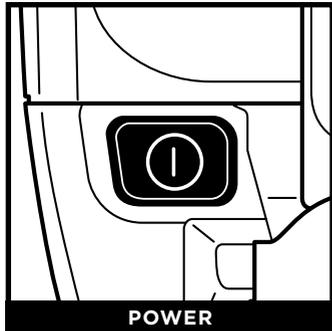
For proper operation, ensure all parts are firmly clicked into place.

ASSEMBLY



OPERATING THE VACUUM

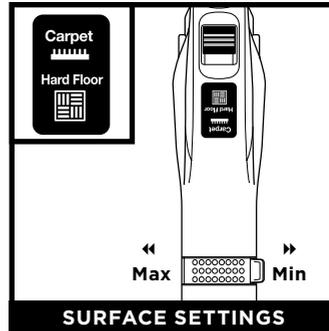
SETTINGS



POWER

Press power button to turn the vacuum on or off. Please note the **brush-roll** will not spin unless the wand is reclined.

NOTE: Brushbar will continue to spin in all modes



SURFACE SETTINGS

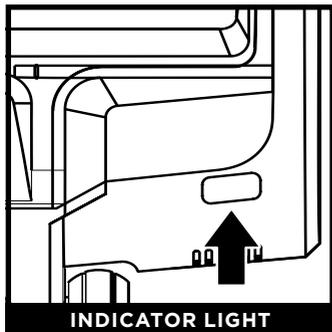
Slide the selector switch to the appropriate surface setting:

Thick Carpet & Area Rug Cleaning: Set Floor Selector to **Carpet** and slide Suction Control toward **Min** to reduce suction.

Carpet & Low Pile Cleaning: Set Floor Selector to **Carpet** and slide Suction Control toward **Max** to increase suction.

Hard Floor Cleaning: Set Floor Selector to **Hard Floor** and slide Suction Control toward **Max** to increase suction.

BRUSH-ROLL INDICATOR LIGHT



INDICATOR LIGHT

WHAT DOES THE BRUSH-ROLL INDICATOR LIGHT MEAN?

Solid Green: The brush-roll is spinning and working as it should.

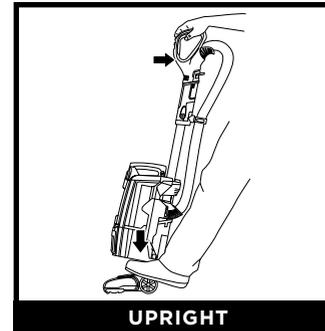
Solid Red: There is a jam in the brush-roll area. Turn your vacuum off and remove any blockages in the nozzle.

Flashing Red*: The motorised floor nozzle is overheating. Turn your vacuum off and wait a minimum of 60 minutes for it to cool down.

*See Troubleshooting section for further instructions.

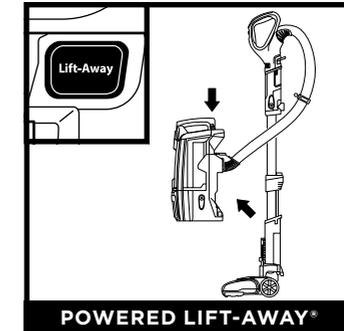
OPERATING THE VACUUM

CLEANING MODES



UPRIGHT

To engage brush-roll, turn on power, then step on the floor nozzle and tilt the handle back.



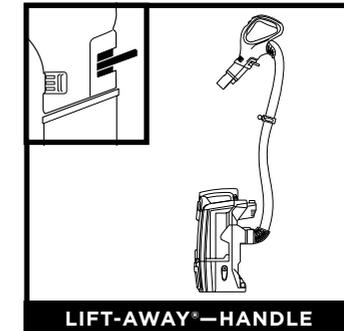
POWERED LIFT-AWAY®

Press the **Lift-Away®** button to detach the pod from the floor nozzle.



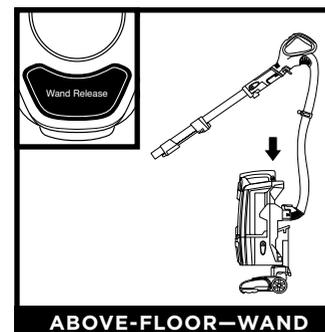
ABOVE-FLOOR—HANDLE

Press the **Handle** button to detach the handle from the wand.



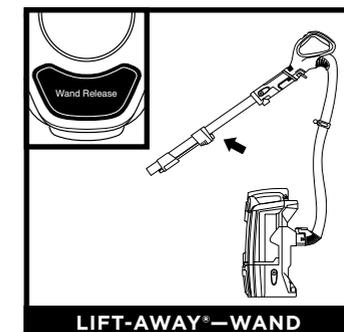
LIFT-AWAY®—HANDLE

With pod removed, press the **Handle** button to detach the handle from the wand.



ABOVE-FLOOR—WAND

Press the **Wand Release** button to detach the wand from the pod.

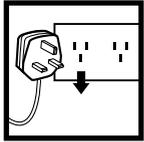


LIFT-AWAY®—WAND

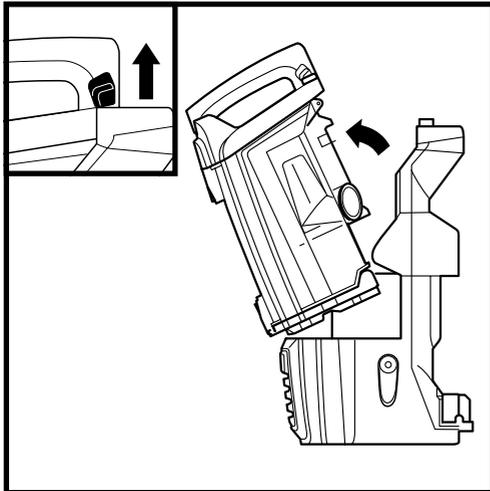
With pod removed, press the **Wand Release** button to detach the wand from the floor nozzle.

NOTE: All accessories are compatible with both the wand and the handle.

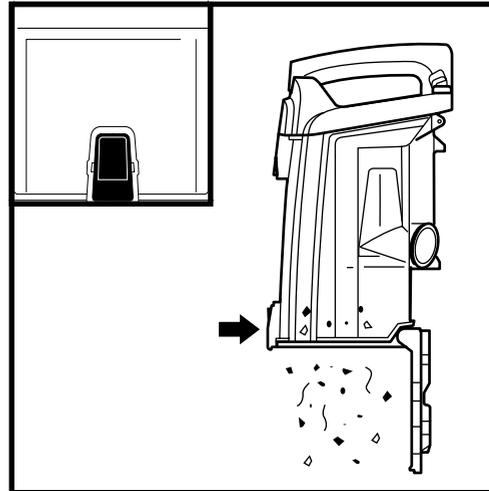
EMPTYING THE DUST CUP



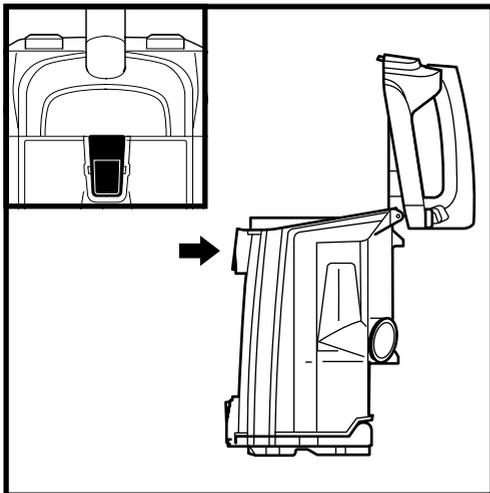
IMPORTANT: Unplug the power cord before performing any maintenance.



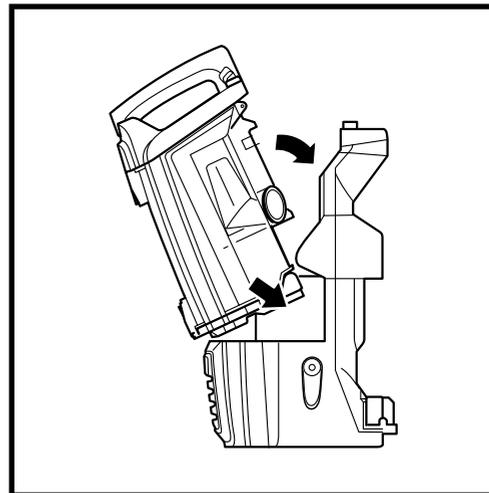
Pull up on **Dust Cup Release Latch** on the handle and lift dust cup off pod.



Hold dust cup over a bin and press the empty-release latch on the bottom to empty dust and debris into bin.



Press **Top Empty Release Latch** to access dust screen and remove built-up debris as necessary.



To reinstall, place bottom of dust cup into pod and then tilt until it clicks into place.

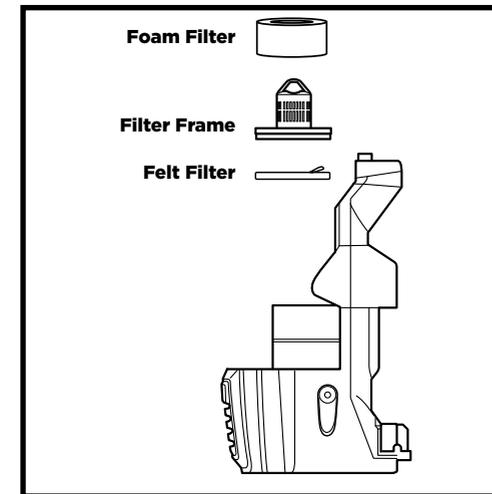
CLEANING AND REPLACING THE FILTERS

CLEANING FILTERS

Regularly rinse the filters to maintain your vacuum's suction power.

To prevent damage from cleaning chemicals, rinse filters with cold water **only**. Allow all filters to air-dry for at least 24 hours before reinstalling them to prevent liquid from being drawn into electronic parts.

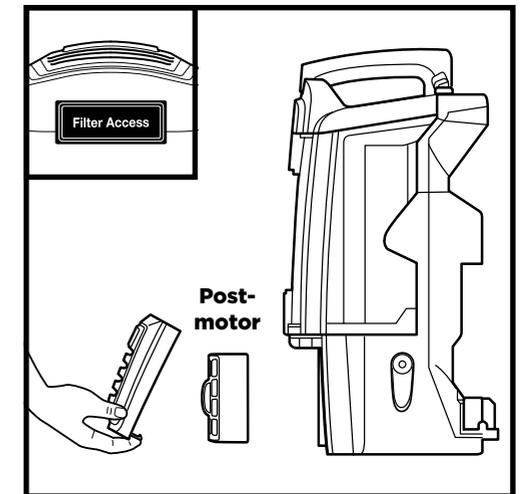
IMPORTANT: DO NOT use soap when cleaning the filters.



Pre-Motor (foam and felt):

With the dust cup removed, take out the foam and felt filters and rinse them with water only. Allow filter to air-dry completely before reinstalling. Tap loose dirt off filters between washes as needed.

CLEAN PRE-MOTOR FILTERS EVERY MONTH



Post-Motor:

To access the **Post-Motor Filter**, pull the latch under the filter cover and take off the cover. Remove the filter and rinse it with water only. Allow filter to air-dry completely before reinstalling.

CLEAN POST-MOTOR FILTER EVERY YEAR

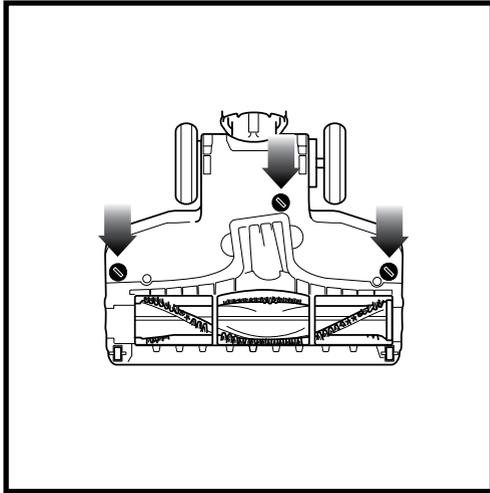
NOTE: To order replacement parts and filters, visit sharkclean.co.uk.

MAINTENANCE

To keep your vacuum's suction power optimal, follow these instructions. Make sure unit is off and cord unplugged.

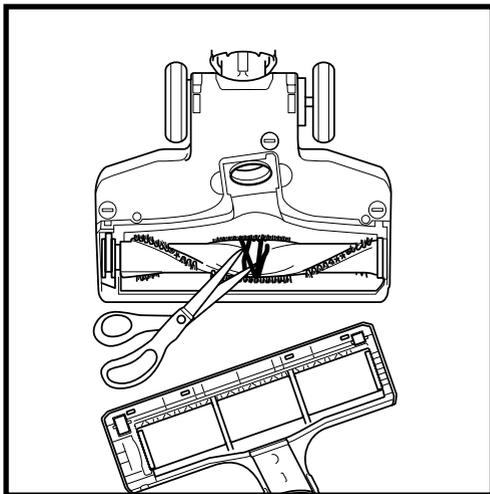
CHECK FOR BLOCKAGES

STEP 1



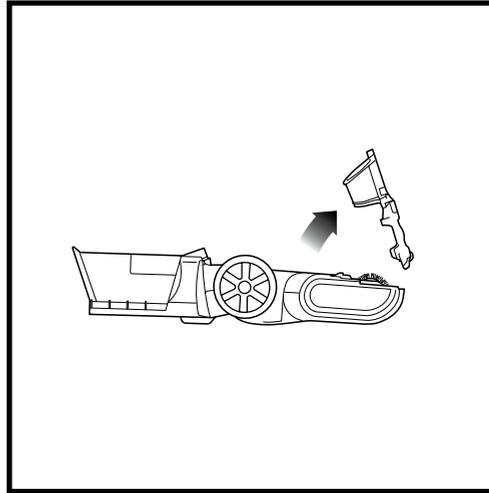
- 1 Use a coin to unlock the 3 locks on the bottom of the floor nozzle.

STEP 3



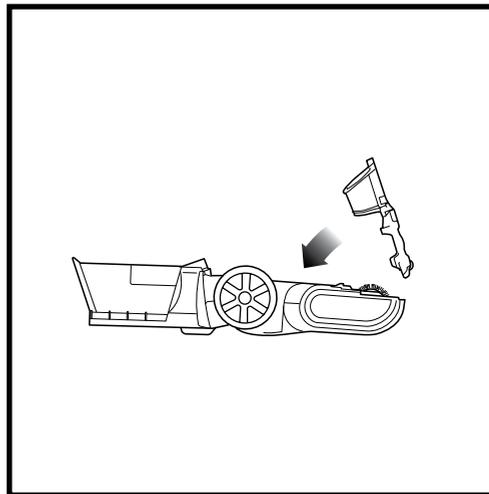
- 3 Remove any string, carpet fibres or hair that may be wrapped around the brush-roll.

STEP 2



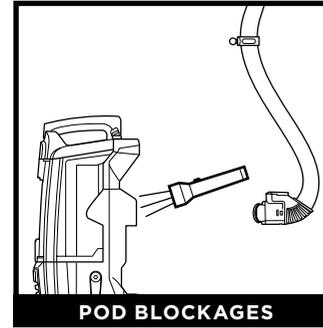
- 2 A portion of the base is removable to allow for better access to the brush-roll and exposure to the airway. Shine a torch from the bottom to check for possible blockage in the airway.

STEP 4



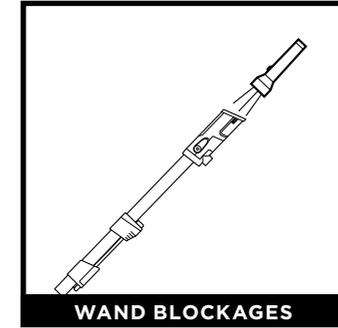
- 4 To reassemble, replace base by lining it up along the front of the nozzle. Push down to snap into place. Lock the 3 locks.

CHECKING FOR BLOCKAGES



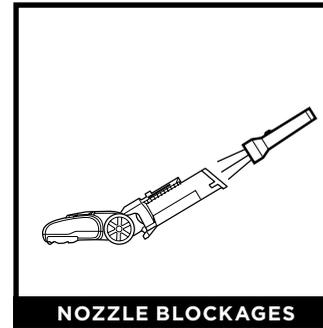
POD BLOCKAGES

Detach hose from vacuum pod, and check opening on back of pod for blockages.



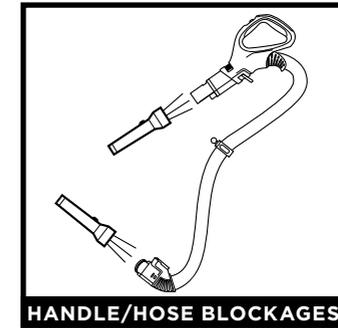
WAND BLOCKAGES

Detach wand from floor nozzle and handle, and check both ends for blockages.



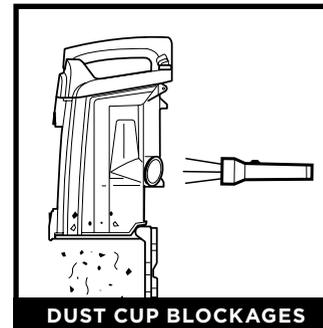
NOZZLE BLOCKAGES

Detach wand from floor nozzle, tilt nozzle neck back, and check opening for blockages.



HANDLE/HOSE BLOCKAGES

Detach handle from wand and hose from the vacuum pod, and check openings for blockages.



DUST CUP BLOCKAGES

Detach dust cup from vacuum pod. Empty dust cup, remove debris from lint screen, and check for blockages.

NOTE: Scissors and torch not included

AVAILABLE ACCESSORIES

A Crevice Tool

This slim crevice tool is great for cleaning tight spaces, between sofa cushions, and in hard-to-reach areas.

B Upholstery Tool

Picks up pet hair dust, and large debris from mattresses, sofas, curtains, and other delicate upholstered fabrics.

C Duster Crevice Tool

Two cleaning tools in one. The crevice tool gives you extended reach to clean in tight spaces, while the soft brush is ideal for dusting delicate surfaces.

D Multi Surface Tool

A single convertible tool for cleaning tough messes two ways: use the stiff bristle brush to clean stuck-on debris, or take off the bristles to reveal an upholstery tool perfect for removing stubborn pet hair and large piles of debris.

E Pet Power Brush

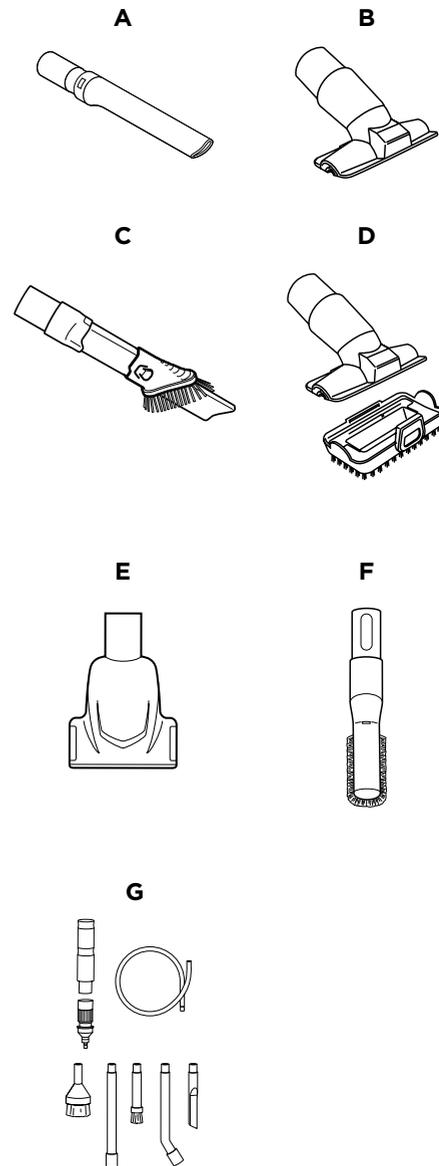
Picks up pet hair, loose debris and powerfully deep cleans dander out of upholstery and other surfaces.

F Anti-Allergen Dust Brush

This brush features nylon fibre bristles specifically designed for removing fine dust and allergen particles from the most delicate surfaces.

G Home & Car Detail Kit

Deep-clean your car or hard-to-reach areas in your home. Micro-sized tools let you clean around delicate objects and access the tightest spaces like car vents and computer keyboards.



TROUBLESHOOTING GUIDE

⚠ WARNING: To reduce the risk of shock and unintended operation, turn power off and unplug unit before servicing.

Vacuum is not picking up debris. No suction or light suction.

(Refer to Maintenance section for more information.)

- Check filters to see if they need cleaning. Follow instructions for rinsing and drying the filters before re-inserting back into the vacuum.
- Dust cup may be full; empty dust cup.
- Check hose, hose connections, nozzles, and accessories for blockages; clear blockages if required.
- Remove any string, carpet fibres or hair that may be wrapped around the brush-roll.

Vacuum lifts area rugs.

- Turn off the unit to disengage the brush-roll and restart with the POWER button for suction only cleaning.
- Suction is powerful. Take care when vacuuming area rugs with delicately sewn edges.
- Turn off the unit and disengage the area rug from the brush-roll and restart the unit.

Brush-roll does not spin.

- If the brush-roll indicator light on the floor nozzle turns red, the brush-roll has stopped spinning. Immediately turn off and unplug vacuum, disconnect the nozzle and remove blockage before reconnecting and turning vacuum back on.
- Pull the handle toward you and release the floor nozzle to disengage the auto-off feature.
- Immediately turn off and unplug vacuum, disconnect the nozzle and remove blockage before reconnecting and turning vacuum back on.

Vacuum turns off on its own or brush-roll Indicator Light flashes red.

This vacuum cleaner is equipped with a motor protective thermostat. If for some reason your vacuum overheats, the thermostat will automatically turn the suction motor off. Should this occur, perform the following steps to restart the thermostat:

1. Turn the unit off.
2. Unplug the vacuum.
3. Empty the dust cup and clean filters (see pages 12 and 13)
4. Check for blockages in hose, accessories and inlet openings.
5. Allow the unit to cool for a minimum of 45 minutes.
6. Plug in the vacuum.
7. Restart the unit by turning the power on.

Note: If vacuum still does not start, visit sharkclean.co.uk/customer-care or contact customer service on: 0800 862 0453.

NOTE: Not all accessories come with all units. For a list of accessories included with this model, see the top inside flap of the box. To order additional accessories, visit sharkclean.co.uk.

When a consumer buys a product in the UK, they get the benefit of legal rights relating to the quality of the product (your "statutory rights"). You can enforce these rights against your retailer. However, at Shark® we are so confident about the quality of our products that we give you an additional manufacturer's warranty of up to five years upon registration with Shark. Offer valid only in United Kingdom and Republic of Ireland. These terms and conditions relate to our manufacturer's guarantee only - your statutory rights are unaffected.

The conditions below describe the prerequisites and scope of our guarantee.

Shark® guarantees

A household appliance like a vacuum cleaner constitutes a sizeable investment. Your new machine needs to work properly for as long as possible. The guarantee it comes with is an important consideration - and reflects how much confidence the manufacturer has in its product and manufacturing quality.

Every Shark machine comes with a free parts and labour guarantee. Our customer service helpline (0800 862 0453) is open from 9.00am to 6.00pm Monday - Friday. It's free to call, and you'll be put straight through to a Shark representative. You'll also find online support at sharkclean.co.uk.

How do I register my extended Shark® guarantee?

If you have purchased your vacuum directly from sharkclean.co.uk your extended guarantee is registered automatically. You can also register your guarantee online within 28 days of purchase. To save time, you'll need the following information about your machine:

- Date you purchased the machine (receipt or delivery note)
- Model Number

IMPORTANT

- Both the 1 year and the extended 4 years guarantee will only cover your product from the date of purchase.
- Please keep your receipt at all times. Should you need to use your extended guarantee we will need your receipt to verify the information you have supplied to us is correct. The inability to produce a valid receipt may invalidate your ability to claim against your guarantee.

What are the benefits of registering my free Shark® guarantee?

When you register your guarantee we'll have your details to hand if we ever need to get in touch. You can also receive tips and advice on how to get the best out of your Shark vacuum and hear the latest news about new Shark® technology and launches.

If you register your guarantee online, you'll get instant confirmation that we've received your details.

How long are new Shark® machines guaranteed for?

Our confidence in our design and quality control means that your new Shark vacuum cleaner is guaranteed for a total of five years (1 year plus an extended guarantee of 4 years).

What is covered by the free Shark® guarantee?

At Shark's discretion repair or replacement of your Shark machine, including all parts and labour. A Shark guarantee is in addition to your legal rights as a consumer.

What is not covered by the free Shark® guarantee?

- Blockages - for details of how to unblock your vacuum cleaner, please refer to the Operating Manual.
- Normal wear and tear such as brush bar, fuse, belt etc.
- Accidental damage, faults caused by negligent use or care, misuse, neglect, careless operation or handling of the vacuum cleaner which is not in accordance with the Shark Operating Manual supplied with your machine.
- Use of the vacuum cleaner for anything other than normal domestic household purposes.
- Use of parts not assembled or installed in accordance with the operating instructions.
- Use of parts and accessories which are not Shark Genuine Components.
- Faulty installation (except where installed by Shark).
- Repairs or alterations carried out by parties other than Shark or its agents.

What happens when my guarantee runs out?

Shark does not design products to last for a limited time. We do appreciate that there may be a desire for our customers to want to repair their vacuum cleaners after the guarantee has lapsed. In this case please contact our Freephone customer service help line and ask about our out of guarantee program, on 0800 862 0453.

Where can I buy genuine Shark® spares and accessories?

Shark spares and accessories are developed by the same engineers who developed your Shark vacuum. You'll find a full range of accessories, spares and replacement parts for all Shark machines at sharkclean.co.uk. Only use Shark branded filters and accessories. Damage caused by use of non-Shark parts may not be covered by your guarantee.



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Illustrations may differ from actual product. We are constantly striving to improve our products, therefore the specifications contained herein are subject to change without notice.

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